Mallika Gadiyaram

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Professional Summary

Enterprise Delivery Leader with 20+ years driving large-scale technology, data, and quality engineering programs across Banking, Insurance, and Telecom. Proven track record building and scaling cross-functional engineering, BI, and QA organizations; establishing delivery governance and risk mitigation frameworks; and translating business priorities into measurable outcomes for enterprise stakeholders. Certified in Generative AI fundamentals (GCP Generative AI Leader) and AI leadership (ISB Leadership With AI), with a strong continuous-improvement mindset and a track record of building high-performing technical teams.

Core Competencies

Enterprise Delivery Leadership & Governance | Cross-Functional Team Leadership | Executive & Stakeholder Communication | Risk Mitigation & Delivery Governance

Business Intelligence & Data Analytics (Power BI, Tableau, SQL, OBIEE) | Program & Project Management (Agile/Scrum) | Quality Engineering & Test Automation (Selenium, Python)

Generative AI Fundamentals | AI Leadership Foundations | Continuous Improvement & Innovation

Professional Experience

CGI Inc Information technology consulting company

Manager, Consulting Delivery – RPA & Automation, PNC **Aug 2025 – Present**

- Lead end-to-end delivery of enterprise RPA and automation initiatives, aligning technical execution with business priorities.
- Direct cross-functional engineering and business teams, driving delivery governance, scope management, and risk mitigation.
- Partner with business and technology stakeholders to translate priorities into scalable automation solutions.

Manager, Consulting Delivery – Asset Management Group, PNC **May 2024 – Jul 2025**

- Delivered multiple enterprise technology programs within PNC's Asset Management Group, owning the full delivery lifecycle.
- Directed development and QA engineering teams, ensuring quality, scalability, and on-time delivery.
- Strengthened executive and client stakeholder relationships through proactive communication and issue resolution.

Manager, Consulting Delivery – Corporate & Institutional Banking, PNC **Jun 2021 – Apr 2024**

- Delivered complex software and data engineering programs for Corporate & Institutional Banking.
- Collaborated with senior stakeholders to define scope, requirements, and enterprise delivery standards.
- Ensured adherence to quality, governance, and timeline commitments across a multidisciplinary delivery team.

Offshore ETL Test Lead – SFN Risk Metrics, PNC **Jul 2018 – 2021**

- Led ETL testing and data validation for enterprise Risk Metrics and OFS applications (Oracle, Teradata).
- Automated the regression test suite using Selenium and Python, improving delivery efficiency.
- Managed release estimation, ALM processes, and team onboarding.

Lead Analyst – Cognos Reporting, Munich Re **May 2017 – Jun 2018**

- Led migration of 340+ enterprise reports from Cognos to SAP BusinessObjects.
- Delivered business requirements documentation and SSIS integration packages.

Lead Analyst – Cognos Reporting & ETL Testing, PNC **Mar 2013 – Mar 2017**

- Supported enterprise Cognos reporting and OBIEE platform conversion.
- Mentored junior analysts and supported enterprise ALM implementation.
- Delivered Tableau proof-of-concepts; served as Knowledge Management Prime and achieved high audit ratings.

Data Analyst & Offshore Lead – Concentration Risk, PNC **Jan 2012 – Mar 2013**

- Led an offshore team of 4 analysts delivering enterprise risk reporting releases.
- Delivered multiple EIP and Oracle platform releases (v8.2–11.02).
- Managed full-cycle testing and client reporting.

Earlier Experience

- Senior Developer & Offshore Lead, Qwest Telecom (2010–2011) — Cognos to Actuate conversion, reporting development, team leadership.
- Senior Developer, APC Schneider Electric (2009–2010) — Actuate server scheduling and enhancement reporting.
- Senior Software Engineer, NV Energy / Wipro / Société Générale (2008–2009) — Actuate reporting and Maximo domain/data management.
- Programmer Analyst, Healthcare & Financial Projects (2003–2007) — Actuate, Oracle, DB2 for Caremark, Target, State Street - USA

Education

- M.S., Fairleigh Dickinson University, USA
- B. Tech, St. Joseph's College of Engineering, University of Madras

Certifications

- Leadership With AI - Indian School of Business (ISB)
- GCP Generative AI Leader - Google Cloud
- Certified Scrum Master (CSM)
- Certified Scrum Product Owner (CSPO)
- IBM Certified Cognos BI Author
- Banking 101